

Navigate

showroom.navigate.autoprotect.co.uk



Log in credentials and summary screens



navigate



NAVIGATE

The screenshot shows a web browser window with the URL `id.navigate.autoprotect.co.uk/realms/navigate/protocol/openid-connect/auth?client_id=frontend&redirect_uri=https%3A%2F%2Fshowroom.navigate.autoprotect.co.uk%2Fauth-succeed...`. The page title is `showroom.navigate.autoprotect.co.uk`. The login form features the **NAVIGATE** logo (Powered by AutoProtect) at the top. It includes an "Email Address" field with the placeholder text "Enter your email address to sign in", a "Password" field with a visibility toggle, and a "Forgotten password" link circled in green. A blue "SIGN IN" button is located at the bottom right of the form. Two green callout boxes provide additional information: one on the left states "NOTE! With Navigate – you use your email address to log in!", and one on the right states "The forgotten password link will send a reset email to your email".

SUMMARY SCREENS

showroom.navigate.autoprotect.co.uk/agreements

NAVIGATE
Powered by AutoProtect

CUSTOMERS AGREEMENTS REPORTS HELP PRODUCT INFO

Maxi Motors(Obligor) | Navigate Support

Customer Support: 01279 456605

All agreements

Search [] + NEW QUOTE

All Agreements (387) Policy status filter

Customer	Agreement Number	Status	VRN	VIN	Sales Person	Last Updated
Fred Test	18642664	Active	AV17 DWD	WDD2132042A170307	Fred Saleh	13-09-2022
ADAM TEST	18640871	Active	EX67 NEO	SJAAE14V1JC020048	Navigate Support	12-09-2022
Fred Test	18627103	Cancelled	AV17 DWD	WDD2132042A170307	Fred Saleh	07-09-2022
Test Fred	18619316	Partial Quote	AV17 DWD	WDD2132042A170307	Fred Saleh	05-09-2022
Andrey Semikov	18608527	Active	DX68 YWV	KMHK2811LKU209196	Navigate Support	01-09-2022
Adam Head	-	Partial Quote	-	-	Navigate Support	01-09-2022
TestTestTest TestTestTest	-	Partial Quote	BK55 YTP	VF32CRFKA44202979	Navigate Support	30-08-2022
Test Testipt	18599724	Partial Quote	AV17 DWD	WDD2132042A170307	Fred Saleh	30-08-2022
Test Test	18588478	Partial Quote	BK55 YTP	VF32CRFKA44202979	Navigate Support	25-08-2022
Adam Head	18588361	Active	YF19 HUV	WBA7V62030BP58576	Navigate Support	25-08-2022

Rows per page: 10 | 1-10 of 387

v.2.14.0

Selecting one of the summary screen tabs at the top of the page will take you to the summary screen chosen

CUSTOMER SUMMARY SCREEN

The screenshot shows the NAVIGATE Customer Summary Screen. The browser address bar displays `showroom.navigate.autoprotect.co.uk/customers`. The top navigation menu includes **NAVIGATE** (Powered by AutoProtect), **CUSTOMERS**, **AGREEMENTS**, **REPORTS**, **HELP**, and **PRODUCT INFO**. The **CUSTOMERS** menu item is circled in green. In the top right corner, the user's name "Navigate Support" is displayed in a dropdown menu, also circled in green, with a callout bubble stating "The users name is displayed here." The left sidebar shows "Dashboards" with "All customers" selected. The main content area is titled "All Customers" and features a search bar. A large green callout bubble points to the table with the text: "Click a customer name to view customer contact details, vehicle and agreement details. Also for amendments and cancellations". The table has columns for Customer, Email, Contact Details, Postcode, and Customer created. The first row, "Fred Test", is circled in green. The footer of the table shows "Rows per page: 10" and "1-10 of 394".

Customer	Email	Contact Details	Postcode	Customer created ↓
Fred Test	fsaleh@autoprotect.net	07790123456	CM19 5DY	13-09-2022
ADAM TEST	adam.head@btinternet.com	07774999666	CM15 0NA	12-09-2022
Fred Test	fred@fred.net	07790351310	CM19 5DY	07-09-2022
Test Fred	fsaleh@autoprotect.net	07790351310	CM19 5DY	05-09-2022
Andrey Semikov	andrey.semikov@dealtrak.co.uk	07313513513	M1 4ET	01-09-2022
Adam Head	ahead@autoprotect.net	44777499966	CM15 0NA	01-09-2022
TestTestTest TestTestTest	tester@pt.ecsc.co.uk	07000000000	WF9 4AX	30-08-2022
Test Testipt	fsaleh@autoprotect.net	07790351310	CM19 5DY	26-08-2022
Test Test	tester@pt.ecsc.co.uk	07000000000	WF9 4AX	25-08-2022
Adam Head	adam.head@btinternet.com	07774999666	CM15 0NA	25-08-2022

CUSTOMER AGREEMENT DETAILS

The screenshot shows the NAVIGATE web application interface. The browser address bar displays the URL: `navigate.uat.dtdev.co.uk/customers/9f5653c6-920e-4dbd-a7de-141c79ddb322`. The navigation menu includes 'CUSTOMERS', 'AGREEMENTS', 'REPORTS', 'HELP', and 'PRODUCT INFO'. The 'CUSTOMERS' menu item is circled in green. The main content area displays customer details for 'Mr Fred Test' (Customer since 20/09/2022), including his address (Warwick House Roydon Road, HARLOW, CM19 5DY) and contact details (07790351310, fsaleh@autoprotect.net). To the right, a 'Current Vehicle' summary shows a yellow license plate 'AV17 DWD' and a table of vehicle details: VIN (WDD2132042A170307), Make (MERCEDES-BENZ), Model (E CLASS DIESEL ESTATE), and Style (E220d SE 5dr 9G-Tronic). Below this is the 'Agreement Information' section, which is 'Active' with Agreement Number 18659431, Sales Person 'Navigate Support', and Last Updated 20/09/2022. It lists 'Warranty' and 'Shine!Protect' as active products. A table shows document history:

Document Name	Last Sent	Signed	Sent To
Policy Pack	20/09/2022 02:34:30	20/09/2022 02:34:05	fsaleh@autoprotect.net
Confirmation of Product selection	20/09/2022 02:34:27	Not required	fsaleh@autoprotect.net

At the bottom, there are sections for 'Amend Policy' (with a 'DOWNLOAD FORM NOW' button) and 'Cancel Policy' (with a 'CANCEL POLICY' button). A green callout bubble points to a three-dot menu icon in the 'Confirmation of Product selection' row of the table, containing the text: 'From this screen, we can review the customer contact and vehicle details along with the active products the customer has taken. Click the 3 dots to resend the agreement documents to the customer or download and print'.

AGREEMENT SUMMARY SCREEN

showroom.navigate.autoprotect.co.uk/agreements

NAVIGATE
Powered by AutoProtect

CUSTOMER AGREEMENTS REPORTS HELP PRODUCT INFO

Maxi Motors(Obligor) Navigate Support

Customer Support: 01279 456605

Dashboards

All agreements

All Agreements (387) Policy status filter

Customer	Agreement Number	Status	VRN	VIN	Sales Person	Last Updated
Fred Test	18642664	Active	AV17 DWD	WDD2132042A170307	Fred Saleh	13-09-2022
ADAM TEST	18640871	Active	EX67 NEO	SJAAE14V1JC020048	Navigate Support	12-09-2022
Fred Test	18627103	Cancelled	AV17 DWD	WDD2132042A170307	Fred Saleh	07-09-2022
Test Fred	18619316	Partial Quote	AV17 DWD	WDD2132042A170307	Fred Saleh	05-09-2022
Andrey Semikov	18608527	Active	DX68 YWV	KMHK2811LKJ209196	Navigate Support	01-09-2022
Adam Head	-	Partial Quote	-	-	Navigate Support	01-09-2022
TestTestTest TestTestTest	-	Partial Quote	BK55 YTP	VF32CRFKA44202979	Navigate Support	30-08-2022
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Adam Head	18588361	Active	YF19 HUV	WBA7V62030BP58576	Navigate Support	25-08-2022

Search

+ NEW QUOTE

Rows per page: 10 1-10 of 387

https://showroom.navigate.autoprotect.co.uk/agreements

Your dealer name is displayed here. If part of a group, the dropdown allows you to select your dealership.

AGREEMENT SUMMARY SCREEN

Use the search box to search for a customer by name, phone, email, postcode, reg, agreement number.

The status column shows what state the agreement is in

Click a customer name to view the customer agreement details and resend or download the agreement documents.

Click the 3 dots to open the deal report

Can extend the view to show the last 15 or 25 agreements or scroll the page back and forth through previous agreements

Customer	Agreement Number	Status	VRN	VIN	Sales Person	Last Updated
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Adam Head	18588361	Active	YF19 HUV	WBA7V62030BP58576	Navigate Support	25-08-2022

AGREEMENT SUMMARY SCREEN

The screenshot shows the 'AGREEMENTS' section of the NAVIGATE system. The 'AGREEMENTS' menu item is circled in green. A search box is located at the top right, with a callout explaining its use. A table of agreements is displayed with columns for Customer, Agreement Number, Status, VRN, VIN, Sales Person, and Last Updated. A callout points to the Status column. A 'NEW QUOTE' button is visible. A callout points to the three-dot menu icon on the right of each row. At the bottom, a callout explains how to extend the view or scroll through agreements.

Use the search box to search for a customer by name, phone, email, postcode, reg, agreement number.

The status column shows what state the agreement is in

Click a customer name to view the customer agreement details and resend or download the agreement documents.

Click the 3 dots to open the deal report

Can extend the view to show the last 15 or 25 agreements or scroll the page back and forth through previous agreements

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Adam Head	18588361	Active	YF19 HUV	WBA7V62030BP58576	Navigate Support	25-08-2022

HISTORIC AGREEMENT SEARCH

The screenshot displays the NAVIGATE web application interface for searching historic agreements. The browser address bar shows the URL: `showroom.navigate.autoprotect.co.uk/agreements`. The navigation menu includes: NAVIGATE (Powered by AutoProtect), CUSTOMERS, AGREEMENTS, REPORTS, HELP, and PRODUCT INFO. The user is logged in as 'Maxi Motors(Obligor)' and is viewing 'Navigate Support'.

The main content area is titled 'All Agreements (387)' and includes a 'Policy status filter' dropdown. A search bar contains the text 'smith'. A green callout box with the text 'To find historic agreements (entered in AutoProcess) search for the customer, then click "view all results"' points to the search bar and the 'VIEW ALL RESULTS' button, which is circled in green.

Customer	Agreement Number	Status	VRN	VIN	Sales Person	Customer Name	Agreement Number	VRN
Fred Test	18642664	Active	AV17 DWD	WDD2132042A170307	Fred Saleh	Fred Smith	17611873	KY65 DMF
ADAM TEST	18640871	Active	EX67 NEO	SJAAE14V1JC020048	Navigate Support	Davey Smith	-	YM69 TWP
Fred Test	18627103	Cancelled	AV17 DWD	WDD2132042A170307	Fred Saleh	John Smith	-	RD05 OPD
Test Fred	18619316	Partial Quote	AV17 DWD	WDD2132042A170307	Fred Saleh	Callum Smith	17282820	RF68 WPD
Andrey Semikov	18608527	Active	DX68 YWV	KMHK2811LKU209196	Navigate Support			
Adam Head	-	Partial Quote	-	-	Navigate Support			
TestTestTest TestTestTest	-	Partial Quote	BK55 YTP	VF32CRFKA44202979	Navigate Support			
Test Testipt	18599724	Partial Quote	AV17 DWD	WDD2132042A170307	Fred Saleh			
Test Test	18588478	Partial Quote	BK55 YTP	VF32CRFKA44202979	Navigate Support			
Adam Head	18588361	Active	YF19 HUV	WBA7V62030BP58576	Navigate Support			

At the bottom of the table, it shows 'Rows per page: 10' and '1-10 of 387'.

HISTORIC AGREEMENT SEARCH

showroom.navigate.autoprotect.co.uk/agreements

NAVIGATE
Powered by AutoProtect

CUSTOMERS AGREEMENTS REPORTS HELP PRODUCT INFO

Maxi Motors(Obligor) Navigate Support

Customer Support: 01279 456605

Dashboards

All agreements

AGREEMENTS HISTORIC AGREEMENTS

All Agreements (4) Policy status filter Filtered by: smith

Customer	Agreement Number	Status	VRN	VIN	Sales Person	Last Updated
Fred Smith	17611873	Active	KY65 DMF	WDD2120012B204900	Navigate Support	10-10-2021
Davey Smith	-	Partial Quote	YM69 TWP	WBA12DW020CD97156	Navigate Support	29-09-2021
John Smith	-	Partial Quote	RD05 OPD	WP0ZZZ98Z5U720753	Navigate Support	01-09-2021
Callum Smith	17282820	Expired Quote	RF68 WPO	WDD2573212A022615	Navigate Support	09-07-2021

Rows per page: 10 1-4 of 4

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FINDING YOUR WAY AROUND

showroom.navigate.autoprotect.co.uk/agreements

NAVIGATE
Powered by AutoProtect

CUSTOMERS AGREEMENTS **REPORTS** HELP

Maxi Motors(Obligor) | Navigate Support

Customer Support: 01279 456605

Dashboards
All agreements

Search [] [X] + NEW QUOTE

All Agreements (387) Policy status filter

Customer	Agreement Number	Status	VRN	VIN	Sales Person	Last Updated
Fred Test	18642664	Active	AV17 DWD	WDD2132042A170307	Fred Saleh	13-09-2022
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Rows per page: 10 | 1-10 of 387

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Reports takes you to the Thoughtspot sales data available for all your reporting requirements and data analysis

FINDING YOUR WAY AROUND

showroom.navigate.autoprotect.co.uk/agreements

NAVIGATE
Powered by AutoProtect

CUSTOMERS AGREEMENTS **REPORTS** **HELP** PRODUCT INFO

Maxi Motors(Obligor) | Navigate Support

Customer Support: 01279 456605

For user guides and FAQ's click the Help tab

All Agreements (387) Policy status filter

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Rows per page: 10 | 1-10 of 387

FINDING YOUR WAY AROUND

The screenshot shows the NAVIGATE website interface. The top navigation bar includes 'CUSTOMERS', 'AGREEMENTS', 'REPORTS', 'HELP', and 'PRODUCT INFO', with 'PRODUCT INFO' circled in green. A green callout box points to the 'PRODUCT INFO' menu with the text 'Download product T&C's from product info'. The main content area displays a table of 'All Agreements (387)' with columns for Customer, Agreement Number, Status, VRN, VIN, Sales Person, and Last Updated. The table contains 10 rows of agreement data. At the bottom right of the table, it shows 'Rows per page: 10' and '1-10 of 387'.

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How to create a new quote



navigate



HOW TO CREATE A NEW QUOTE

showroom.navigate.autoprotect.co.uk/agreements

NAVIGATE
Powered by AutoProtect

CUSTOMERS AGREEMENTS REPORTS HELP PRODUCT INFO

Maxi Motors(Obligor) Navigate Support

Customer Support: 01279 456605

Dashboards

All agreements

All Agreements (387) Policy status filter

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Rows per page: 10 1-10 of 387

v.2.14.0

Click New quote button and follow privacy notice instructions.

+ NEW QUOTE

PRIVACY NOTICE

showroom.navigate.autoprotect.co.uk/agreements/edit/12e73ca1-16f0-41a2-b6d2-9b61c0947654/customer-information

Partial Quote

1 Add Customer Information 2 Add Vehicle Information 3 Add Purchase Information 4 Add Products & Services 5 Review & Activate

Customer Support: 01279 456605

New Customer

Agreement Number

Sales Person

Assigned to:

Customer Information

Enter your customer's information.

Select the policy holder type

PERSON ORGANISATION

Indicates Required Information

Customer Name

Title * Forename * Surname *

Customer Address

Enter Your Postcode

Postcode *

Find Address

> Enter Address Manually

DATA PRIVACY NOTICE FOR THE CUSTOMER

We will share your information with AutoProtect Group in order to follow and evidence regulatory process and/or to process products and services supplied by AutoProtect Group.

For more details of the ways in which your information is used by AutoProtect Group please read the [Data Privacy Notice](#) provided.

DECLINE **CUSTOMER CONFIRMS**

The privacy notice can be viewed by selecting the link. When the customer agrees with the privacy notice click customer confirms

NEXT STEP

ENTER CUSTOMER DETAILS

showroom.navigate.autoprotect.co.uk/agreements/edit/12e73ca1-16f0-41a2-b6d2-9b61c0947654/customer-information

Partial Quote | 1 Add Customer Information | 2 Add Vehicle Information | 3 Add Purchase Information | 4 Add Products & Services | 5 Review & Activate

Customer Support: 01279 456605

New Customer

Agreement Number:
Sales Person:
Assigned to:

Customer Information

Enter your customer's information.

Select the policy holder type

PERSON ORGANISATION

* Indicates Required Information

Customer Name

Title * Forename * Surname *

Customer Address

Enter Your Postcode

Postcode *

FIND ADDRESS

> Enter Address Manually

NEXT STEP

Enter customer details to complete form, enter post code then click find address – alternatively click to enter address manually. Complete all the boxes.

* Denotes a mandatory field

ENTER CUSTOMER DETAILS

showroom.navigate.autoprotect.co.uk/agreements/edit/12e73ca1-16f0-41a2-b6d2-9b61c0947654/customer-information

Partial Quote

1 Add Customer Information 2 Add Vehicle Information 3 Add Purchase Information 4 Add Products & Services 5 Review & Activate

Customer Support: 01279 456605

Customer Address

Enter Your Postcode

Postcode *

CM19 5DY

FIND ADDRESS

> Enter Address Manually

Contact Details

Primary Contact Number *

Mobile

+ ADD ANOTHER

Email Address *

How does the customer plan to use the vehicle? ⓘ

Vehicle Use *

NEXT STEP

include mobile number in primary contact details. Click add another to enter more phone numbers.

Enter an active email address for the customer, the email address will be used to deliver the agreement documents to the customer. This will reduce paper use and ensure the customer has a copy of the agreement in their inbox.

Enter the customer intended use for the vehicle: **Caution!** this selection will determine which products (that you have available at your dealership) are available as eligible for the customer, when you arrive at the products and services screen.

ENTER VEHICLE REGISTRATION & DETAILS

showroom.navigate.autoprotect.co.uk/agreements/edit/a0e43d56-30a0-4b17-b030-6e0ffe6e1898/vehicle-information

Partial Quote

1 Add Customer Information 2 Add Vehicle Information 3 Add Purchase Information 4 Add Products & Services 5 Review & Activate

Customer Support: 01279 456605

Fred Test
Agreement Number: 18599937
Sales Person: Navigate Support
Assigned to: Navigate Support

Vehicle Information

Enter your customer's vehicle information.

* Indicates Required Information

The vehicle status? *

NEW USED

Enter the registration number of the vehicle *

UK AV17 DWD

FIND VEHICLE TROUBLE FINDING THE VEHICLE

MERCEDES-BENZ E CLASS DIESEL ESTATE E220d SE 5dr 9G-Tronic
2017, 2000cc, Automatic, Diesel

Edit Vehicle

VIN:	WDD2132042A170307	Registered On:	31/03/2017
Make:	MERCEDES-BENZ	Fuel:	Diesel
Model:	E CLASS DIESEL ESTATE	Engine Size:	2000cc
Style:	E220d SE 5dr 9G-Tronic	Year of Manufacture:	2017
Transmission:	Automatic	Glass's Code:	255064, Family: 001

PREVIOUS STEP NEXT STEP

Enter the vehicle registration number and click find vehicle, the vehicle results will display.

Scroll down the page completing all the additional vehicle information, mileage, delivery date etc.

* Denotes a mandatory field

REGISTRATION NOT AVAILABLE

showroom.navigate.autoprotect.co.uk/agreements/edit/23d62e30-40d1-4f2b-8c04-497c1375f7d6/vehicle-information

Partial Quote

1 Add Customer Information 2 Add Vehicle Information 3 Add Purchase Information 4 Add Products & Services 5 Review & Activate

Customer Support: 01279 456605

Fred Test

Agreement Number:
18559937

Sales Person:
Navigate Support

Assigned to:
Navigate Support

Vehicle Information

Enter your customer's vehicle information.

* Indicates Required Information

The vehicle status? *

Enter the vehicle information

* Indicates Required Information

Enter the vehicle registration number

VRN

Enter the vehicle identification number

VIN

Check the vehicle type? *

PREVIOUS STEP NEXT STEP

If the registration number is unavailable, select new and enter the make, model & style to build the vehicle then scroll down the page completing all the additional vehicle information, mileage, delivery date etc.

* Denotes a mandatory field

VEHICLE DETAILS

showroom.navigate.autoprotect.co.uk/agreements/edit/a0e43d56-30a0-4b17-b030-6e0ffe6e1898/vehicle-information

Partial Quote

1 Add Customer Information 2 Add Vehicle Information 3 Add Purchase Information 4 Add Products & Services 5 Review & Activate

Customer Support: 01279 456605

Additional Vehicle Information

* Indicates Required Information

Is the vehicle UK specification? *

YES NO

Mileage *
11,211

Vehicle Purchase Date *
13/09/2022

Manufacturers Warranty Expires Date

MOT Due Date

Delivery Date

Stock Number

PREVIOUS STEP NEXT STEP

Caution!

Entering inaccurate vehicle details may impact what eligible products are available on the products & services screen

ENTER VEHICLE PRICE

showroom.navigate.autoprotect.co.uk/agreements/edit/a0e43d56-30a0-4b17-b030-6e0ffe6e1898/purchase-information

Partial Quote | 1 Add Customer Information | 2 Add Vehicle Information | 3 Add Purchase Information | 4 Add Products & Services | 5 Review & Activate

Customer Support: 01279 456605

Fred Test
Agreement Number: 18599937
Sales Person: Navigate Support
Assigned to: Navigate Support

Purchase Information

Enter your customer's purchase information.

* Indicates Required Information

Vehicle Price (Gross) *
£11,211

Caution!
Entering the retail price incorrectly may result in expected products not being available as eligible on the product screen

PREVIOUS STEP | NEXT STEP

Product Selection



PRODUCT SELECTION

← → ↻ 🏠 navigate.uat.dtdev.co.uk/agreements/edit/08bfe65f-6240-4e67-a030-7942077204bd/products-information 🔍 📄 ☆ ⚙️ 🗄️ 👤 ⋮

Partial Quote ✓ Add Customer Information ✓ Add Vehicle Information ✓ Add Purchase Information 4 Add Products & Services 5 Review & Activate 🛒 Basket ✕ Close

Customer Support: 01279 456605

Fred Test
Agreement Number: 18671880
Sales Person: Navigate Support
Assigned to: Navigate Support

Vehicle Summary
Review vehicle details
UK AV17 DWD
VIN: WDD2132042A170307
Make: MERCEDES-BENZ
Model: E CLASS DIESEL ESTATE
Style: E220d SE 5dr 9G-Tronic
EDIT

Products & Services

We have selected products that meet with your details.

Reasons why products might not be eligible for selection:

- The vehicle mileage is too high
- The vehicle is too old
- The retail price of the car is too high
- The vehicle is not a UK specification

Eligible Eligible Eligible

- Warranty**
VIEW PRODUCT
- Assist/Recovery Customer Protect**
VIEW PRODUCT
- Shine!Protect**
VIEW PRODUCT

Not Eligible

PREVIOUS STEP NEXT STEP

This screen will display the products and services available at the dealership.

Eligibility will be displayed in the top of the product card.

If a product that you were expecting to be available / eligible here, isn't available, check the details entered on the customer information screen for the vehicle use, also check the vehicle mileage and price entered under vehicle details, as these can impact on product availability.

PRODUCT SELECTION

Green ticks at the top indicate the screens are complete, if an amber warning triangle is visible, revisit the screen to complete the details.

This screen will display the products and services available at the dealership. Eligibility will be displayed in the top of the product card. If a product that you were expecting to be available / eligible here, isn't available, check the details entered on the customer information screen for the vehicle use, also check the vehicle mileage and price entered under vehicle details, as these can impact on product availability.

PRODUCT SELECTION

← → ↻ 🏠 🔒 navigate.uat.dtdev.co.uk/agreements/edit/08bfe65f-6240-4e67-a030-7942077204bd/products-information 🔍 📄 ☆ ⚙️ 🗂️ 👤 ⋮

Partial Quote ✓ Add Customer Information ✓ Add Vehicle Information ✓ Add Purchase Information 4 Add Products & Services 5 Review & Activate 🛒 Basket ✕ Close

Customer Support: 01773 156605

Fred Test
Agreement Number: 18671880

Sales Person: Navigate Support

Assigned to: Navigate Support

Products & Services

We have selected products that meet with your details.

Reasons why products might not be eligible for selection:

- The vehicle mileage is too high
- The vehicle is too old
- The retail price of the car is too high
- The vehicle is not a UK specification

Vehicle Summary
Review vehicle details

🇬🇧 AV17 DWD

VIN: WDD2132042A170307
Make: MERCEDES-BENZ
Model: E CLASS DIESEL ESTATE
Style: E220d SE 5dr 9G-
Tronic

EDIT

Warranty (Eligible)
VIEW PRODUCT

Assist/Recovery Customer Protect (Eligible)
VIEW PRODUCT

Shine!Protect (Eligible)
VIEW PRODUCT

Not Eligible

PREVIOUS STEP

Next Step

PRODUCT SELECTION

Partial Quote

✓ Add Customer Information ✓ Add Vehicle Information ✓ Add Purchase Information **4 Add Products & Services** 5 Review & Activate

Customer Support: 01279 456605

Fred Test
Agreement Number: 19571880

Sales Person: Navigate Support

Assigned to: Navigate Support

Vehicle Summary
Review vehicle details

UK AV17 DWD

VIN: WDD2132042A170307
Make: MERCEDES-BENZ
Model: E CLASS DIESEL ESTATE
Style: E220d SE 5dr 9G-Tronic

EDIT

Products & Services

We have selected products that meet with your details.

Reasons why products might not be eligible for selection:

- > The vehicle mileage is too high
- > The vehicle is too old
- > The retail price of the car is too high
- > The vehicle is not a UK specification

Eligible

Warranty

Assist/Recovery Customer Protect

Shine!Protect

PREVIOUS STEP

NEXT STEP

This screen will display the products and services available at the dealership.

Eligibility will be displayed in the top of each product card. If a product that you are selecting to be available / eligible is not available, check the details on the customer information for the vehicle use, also check the mileage and price entered under the details, as these can impact on availability.

Click on a product card to add the required product to an agreement.

PRODUCT SELECTION

The screenshot shows a web application interface for product selection. The browser address bar displays the URL: `navigate.uat.dtdev.co.uk/agreements/edit/9d40c7d1-3281-457c-8b9f-e577463e5e90/products-information/product/6`. The page title is "Fred Test" with an Agreement Number of 18559937. The sales person is "Navigate Support". The page is divided into a main content area and a right-hand sidebar.

The main content area is titled "Warranty" and includes the following sections:

- Warranty:** Warranty covers the failure of a part causing a sudden stoppage of its function for a reason other than deterioration or negligence. Please see policy terms and conditions for detailed parts coverage.
- Key Features and Benefits:**
 - Pays for parts, labour and VAT of covered components up to the chosen claim limit (refer to policy terms and conditions).
 - Vehicle must be serviced as per manufacturer's recommendation. Authority should be sought from the manufacturer.
- Exclusions:**
 - Wear and tear (Does not apply to wear and tear policies), service items, faults reported more than 14 days after discovery, faults at point of sale, vehicles used for hire and reward and manufacturer defects.

A video player is embedded in the main content area, showing a "CUSTOMER PROTECT WARRANTY" logo.

The right-hand sidebar contains the following information:

- Customer Support: 01279 456605
- Agreement Total (inc. IPT): £ 150.00
- Show SKU code
- Agreement Type: CP Comprehensive
- Agreement Duration: 6 MON... 12 MON... 24 MON...
- Agreement Claim Limit: £500
- Labour Rates: 50
- ADD TO AGREEMENT (green button)
- CUSTOMER DECLINES (blue button)
- BACK TO PRODUCTS (blue button)

A green callout box contains the following text:

Select the product type, duration, claim limit, labour rate and any other product upgrade pack that you have available.

Then enter the retail price for the product. This price can be pre populated.

If the product is free of charge enter £0.00

Note: Clicking the SKU code will present the net cost of the selected product..

*prices shown are for illustrative purposes only

PRODUCT SELECTION

Partial Quote

✓ Add Customer Information ✓ Add Vehicle Information ✓ Add Purchase Information 4 Add Products & Services 5 Review & Activate

Customer Support: 01279 456605

Agreement Total (inc. IPT)
£ 150.00

Agreement Type
CP Comprehensive

Agreement Duration:
6 MON... 12 MON... 24 MON...

Agreement Claim Limit:
£500

Labour Rates:
50

ADD TO AGREEMENT

CUSTOMER DECLINES

BACK TO PRODUCTS

Warranty

Warranty covers the failure of a part causing a sudden stoppage or deterioration of negligence. Please see policy terms and conditions.

Key Features and Benefits:

- Pays for parts, labour and VAT of covered components
- Vehicle must be serviced as per manufacturer's recommendations

Exclusions:

- Wear and tear (Does not apply to wear and tear policy faults at point of sale, vehicles used for hire and reward)

CUSTOMER PROTECT WARRANTY

*prices shown are for illustrative purposes only

PRODUCT SELECTION

Partial Quote

✓ Add Customer Information ✓ Add Vehicle Information ✓ Add Purchase Information 4 Add Products & Services 5 Review & Activate

Customer Support: 01279 456605

RRP £150.00

Product net £76.00

Tax due £34.12

Remaining balance £39.88

Agreement Type: CP Comprehensive

Agreement Duration: 6 MON... 12 MON... 24 MON...

Agreement Claim Limit: £500

Labour Rates: 50

ADD TO AGREEMENT

CUSTOMER DECLINES

BACK TO PRODUCTS

Information:
Clicking the padlock next to the retail price box, will present the calculation for retail price, tax and remaining margin.

← All Products & Services

Warranty

Warranty covers the failure of a part causing a sudden stoppage of its function for a reason other than wear and tear or deterioration of negligence. **Please see policy terms and conditions for detailed parts coverage.**

Key Features and Benefits:

- Pays for parts, labour and VAT of covered components up to the chosen claim limit (refer to policy for coverage level)
- Vehicle must be serviced as per manufacturer's recommendation. Authority should be sought prior to commencing repairs.

Exclusions:

- Wear and tear (Does not apply to wear and tear policies), service items, faults reported more than 14 days after discovery, faults at point of sale, vehicles used for hire and reward and manufacturer defects.

CUSTOMER PROTECT WARRANTY

*prices shown are for illustrative purposes only

PRODUCT SELECTION

← → ↻ 🏠 navigate.uat.dtdev.co.uk/agreements/edit/08bfe65f-6240-4e67-a030-7942077204bd/products-information 🔍 📄 ☆ 🏠 👤 ⋮

Partial Quote ✓ Add Customer Information ✓ Add Vehicle Information ✓ Add Purchase Information **4 Add Products & Services** 5 Review & Activate 🛒 Basket ✕ Close More

Fred Test
Agreement Number: 18671880
Sales Person: Navigate Support
Assigned to: Navigate Support

Vehicle Summary
Review vehicle details
UK AV17 DWD
VIN: WDD2132042A170307
Make: MERCEDES-BENZ
Model: E CLASS DIESEL ESTATE
Style: E220d SE 5dr 9G-Tronic
EDIT

Products & Services
We have selected products that meet with your criteria.

Reasons why products might not be eligible for your selection:

- The vehicle mileage is too high
- The retail price of the car is too high
- The vehicle is not eligible for this product

NOTE!
All eligible products need to be either accepted or declined by the customer!

When all the product selections have been completed, select the purchase basket or click next step. To amend any selection, click back to products and repeat the process.

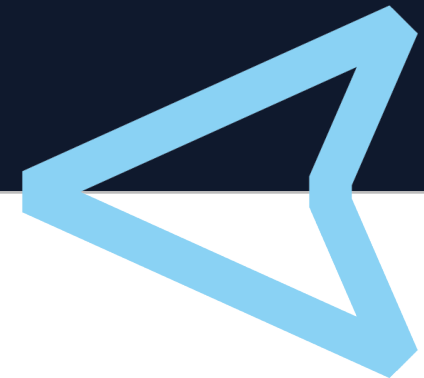
Once the product selection is complete, click review and activate.

	CP Comprehensive Claim Limit: £500 Duration: 6 Months Remove	£150.00
	Shine!Protect Claim Limit: 7 Repairs Duration: 12 Months Remove	£399.00
Agreement Total (inc. Tax)		£549.00

[BACK TO PRODUCTS](#) [REVIEW & ACTIVATE](#)

[PREVIOUS STEP](#) [NEXT STEP](#)

Review and Activate



navigate



REVIEW AND ACTIVATE

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NAVIGATE
Powered by AutoProtect

Customer Support: 01279 456605

1 Review 2 Payment 3 Activate

Review

Customer Information [EDIT](#)

Mr Fred Test
Warwick House, ... fsaleh@autoprotect.n...
CM19 5DY 07790351310

Vehicle Information [EDIT](#)

AV17DWD
MERCEDES-BENZ E CLASS DIESEL ESTA...
11211 miles

Payment Summary

Payment in dealership

CP Comprehensive	£150.00
Shine!Protect	£399.00

Agreement Total: (incl. Tax) £549.00

Products & Services [EDIT](#)

CP Comprehensive
6 Months, £500 Claim Limit

Sale Date *
13/09/2022

Pay in dealership
 0% Monthly Payments

Shine!Protect
36 Months, 21 Repairs Claim Limit

Sale Date *
13/09/2022

Pay in dealership

[CONTINUE](#)

If any of the customer, vehicle or product details are incorrect, click the respective edit button to open the details and make the changes prior to activating the agreement.

Confirm the payment details for the products, where premium funding is available. Confirm the method of payment for each product.

REVIEW AND ACTIVATE

← → ↻ 🏠 navigate.uat.dtdev.co.uk/agreements/edit/9d40c7d1-3281-457c-8b9f-e577463e5e90/review-information/activation 🔍 📄 ☆ ⚙️ 🗄️ 👤 ⋮

NAVIGATE
Powered by AutoProtect

Customer Support: 01279 456605

Review — Payment — **3 Activate**

Activate

Review your cover start dates

Activate the policy and auto send the policy documentation to the customer.

CP Comprehensive
6 Months, £500 Claim Limit

Cover Start Date*
13/09/2022

Shine!Protect
36 Months, 21 Repairs Claim Limit

Cover Start Date*
13/09/2022

Payment Summary Paid

Payment in dealership	
CP Comprehensive	£150.00
Shine!Protect	£399.00
Agreement Total: (incl. Tax)	£549.00

EMAIL & ACTIVATE

Note!
Once activated, amendments cannot be made and any requests for amendments will require the submission of an exceptions form!

Confirm the product start dates!
Ready to activate? click email and activate
This will activate the agreement and (using the email address entered on the customer details screen), will email the agreement to the customer along with a product selection document, which details the products the customer accepted and declined. (so its important the email is correct).

PRODUCTS SELECTED AND DECLINED

Confirmation of Your Product / Service Selection

Quote Number: 18672363

Customer Name: Mr Fred Testtwo

Address: Warwick House Roydon Road HARLOW CM19 5DY
Vehicle Details: AV17DWD WDD2132042A170307 MERCEDES-BENZ E CLASS DIESEL ESTATE E220d SE 5dr
9G-Tronic
Vehicle Use: Private

You have been provided orally with information on the features, benefits and limitations of the products and services identified as potentially suitable for your needs based on your response to questions asked. In regard to each regulated insurance product you have also received this information in the form of an **Insurance Product Information Document (IPID)** which is provided to us by the policy insurer.

Having had the time to consider and to ask further questions, you have advised us that your requirement for these products is as follows:

Non-Regulated Products

Product Type	Cost	Term	Accepted	Declined	Decision Pending
Warranty	£299.00	6 Months	✓		
Assist/Recovery Customer Protect				✓	
Shine!Protect	£299.00	36 Months	✓		


Please ensure that the above reflects your informed decision and that you recognise any risk relating to the cover on declined products will be your responsibility. Don't hesitate to advise us of any error or if you have further questions.

CONFIRMATION


← → ↻ 🏠 navigate.uat.dtdev.co.uk/agreements/edit/9d40c7d1-3281-457c-8b9f-e577463e5e90/review-information/confirmation 🔍 📄 ☆ ⚙️ 🗄️ 👤 ⋮

NAVIGATE
Powered by AutoProtect

Customer Support: 01279 456605



Thank you for your purchase.
Fred's vehicle is now covered.

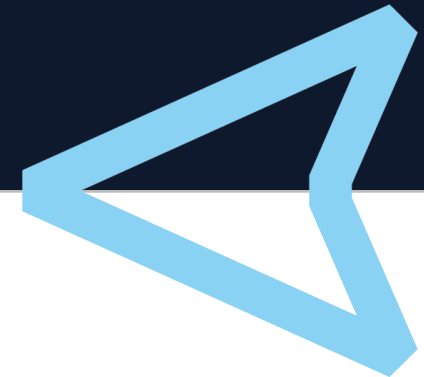
 **Policy Pack**
PDF Document (716 kB)

[VIEW ALL AGREEMENTS](#) [START A NEW QUOTE](#)

The confirmation screen confirms the agreement is in place and the documents have been emailed to the customer.

From here you can also download and print the documents.

Cancellation and Amendments



navigate



IMPORTANT: Amendments

Once an agreement is active, all amendments require an exceptions form to be downloaded and submitted to customersupport@autoprotect.co.uk.

The form can be downloaded from within Navigate.

CANCELLATION AND AMENDMENTS

From either the Customer or Agreement summary screen. Select the customer name

NAVIGATE
Powered by AutoProtect

CUSTOMERS AGREEMENTS REPORTS HELP PRODUCT INFO

Maxi Motors(Obligor) | Navigate Support

Customer Support: 01279 456605

Search [X] + NEW QUOTE

All Agreements (391) Policy status filter

Customer	Agreement Number	Status	VRN	VIN	Sales Person	Last Updated
Fred Test	18645820	Active	AV17 DWD	WDD2132042A170307	Fred Saleh	13-09-2022
Fred Test	18643542	Active	AV17 DWD	WDD2132042A170307	Fred Saleh	13-09-2022
Adam Test	18643298	Active	HF66 VOB	SJAAB14V8HC013987	Navigate Support	13-09-2022
Fred Test	18643085	Partial Quote	AV17 DWD	WDD2132042A170307	Fred Saleh	13-09-2022
Fred Test	18642654	Active	AV17 DWD	WDD2132042A170307	Fred Saleh	13-09-2022
ADAM TEST	18640871	Active	EX67 NEO	SJAAE14V1JC020048	Navigate Support	12-09-2022
Fred Test	18627103	Cancelled	AV17 DWD	WDD2132042A170307	Fred Saleh	07-09-2022
Test Fred	18619316	Partial Quote	AV17 DWD	WDD2132042A170307	Fred Saleh	05-09-2022
Andrey Semikov	18608527	Active	DX68 YWV	KMHK2811LKU209196	Navigate Support	01-09-2022
Adam Head	-	Partial Quote	-	-	Navigate Support	01-09-2022

Rows per page: 10 | 1-10 of 391

CANCELLATION AND AMENDMENTS

Requests to cancel or amend an agreement are made from the customer details card.

Cancel individual products (where no claim has been submitted and are not premium funded) that meet the cancellation criteria and are within the cancellation period.

Document library contains all the document packs in date order. 3 dots opens choice to resend to customers email address or download to print

NAVIGATE CUSTOMERS AGREEMENTS REPORTS HELP PRODUCT INFO

Maxi Motors(Obligor) | Navigate Support

Customer Support: 01279 456605

Mr Fred Test
Customer since 20/09/2022

Address
Warwick House Roydon Road
HARLOW
CM19 5DY

Contact Details
07790351310
fsaleh@autoprotect.net

Current Vehicle
Summary Information

AV17 DWD

VIN: WDD2132042A170307
Make: MERCEDES-BENZ
Model: E CLASS DIESEL ESTATE
Style: E220d SE 5dr 9G-Tronic

Agreement Information

Active | Agreement Number: 18659431 | Sales Person: Navigate Support | Last Updated: 20/09/2022

Warranty: Shine!Protect

CP Comprehensive | **Shine!Protect**

Document Name	Last Sent	Signed	Sent To
Policy Pack	20/09/2022 02:34:30	20/09/2022 02:34:05	fsaleh@autoprotect.net
Confirmation of Product selection	20/09/2022 02:34:27	Not required	fsaleh@autoprotect.net

Amend Policy
As part of our amendments process we require you to download a form and send it to our support team at business-support@autoprotect.net for approval.

[DOWNLOAD FORM NOW](#)

Cancel Policy
Cancelling the policy will remove all covers for the customers. Please check before cancelling.

[CANCEL POLICY](#)

CANCELLATION AND AMENDMENTS

Mr Fred Test
Customer since 20/09/2022

Address
Warwick House Roydon Road
HARLOW
CM19 5DY

Contact Details
07790351310
fsaleh@autoprotect.net

Current Vehicle
Summary Information

VIN	IWDD2132042A170307
Make	MERCEDES-BENZ
Model	E CLASS DIESEL ESTATE
Style	E220d SE 5dr 9G-Tronic

Agreement Information

Active Agreement Number: 18659431 Sales Person: Navigate Support Last Updated: 20/09/2022

Warranty

- CP Comprehensive
- Shine!Protect

Document Name	Last Sent	Signed	Sent To
Policy Pack	20/09/2022 02:34:30	20/09/2022 02:34:05	fsaleh@autoprotect.net
Confirmation of Product selection	20/09/2022 02:34:27	Not required	fsaleh@autoprotect.net

Amend Policy
DOWNLOAD FORM NOW

Cancel Policy
CANCEL POLICY

Once the agreement is active, all amendments require an exceptions form to be submitted, can be downloaded from here

Cancel agreements that meet the cancellation criteria and are within the products cancellation period. Where a claim has been submitted, or is outside the cancellation period, or is premium funded, download and return an exceptions form

Any questions?



navigate